

TOM



Thank You for booking Tom for a Full Day Hire.

For the duration of your hire period of Tom a hold will be placed on the card which was used for payment, amount totalling £500.

This will only be taken in the event of an accident or damage to our horsebox.

Upon safe return of the horsebox the hold on your card will be removed.

Please remember to bring the following on your date of hire:

- Two utility bills dated within the last 90 days (bank statements, credit card bills, council tax, mobile phone bills etc – please note screenshots cannot be accepted)
- Valid DVLA access code – <https://www.gov.uk/view-driving-licence>

Please send your DVLA code and driving license number in advance of hire. If you do not bring the correct and appropriate documents as requested on your hire date you will be unable to use the horsebox and no refund will be given.

The driver needs to be aged 22 or above, and have been driving for two years or more, and have no more than 6 points on their licence at the time of hire.

The self drive insurance does not cover the horses or your personal belongings. If you wish to insure them for travel, you will need to arrange that yourself.

Full details and everything you need to know are in our Term's and Conditions found on our website - www.gillianandersontransport.co.uk

We can also send you a copy at your request. You will need to sign a copy to confirm you have read them before we release the Horsebox to you. Please feel free to leave your car on collection, free of charge but at your own risk.

If you do change your mind or would like to cancel your booking please get in touch as soon as possible. You are entitled to a full refund if you cancel 7 days before your hire date. If you cancel within 7 days we will have to retain a £100 deposit. No refund will be given to cancellations made within 48 hours of your hire date.

For directions to our location please go back to your confirmation email and refer to the directions link.